

## **Course: Kaizen Training for Team Members**

**Duration:** 1 Day

**Venue:** On-site

**Purpose:** To train an effective Kaizen Team member with the capability to

- Identify waste
- Define problems
- Run experiments to resolve the problems
- Report improvement
- Sustaining results

**Participants:** Anyone in your organisation whose participation in a Kaizen Event will improve the performance of a process to the benefit of the customers, the process owners and the competitive position of the organisation.

**Competency Empowerment:** Participates will be provided with the following knowledge:

- Understand the Lean principles, that drive Kaizen
- Understand the Lean concept of waste and be able to identify and categorise it as one of the seven wastes
- Understand the concept and role of Kaizen Events
- Use the 7 quality improvement tools to analysis data
- Apply the Plan Do Check Act methodology to define and resolve problems
- Document and implement kaizen improvements

This will enable the participants to optimise the activity within the scope of a Kaizen Event to improve the system and customer experience.

To gain and sustain competitive advantage organisations must be committed to a program of change that provides continuous improvement. The hallmarks of a successful change program are quality and speed. The quality of improvement is dependent on the use of data and the application of scientific methods to deliver continuous improvement to a consistent standard. The speed of change is dependent on the number of people within the organisation with the ability to see the opportunities and the capability to improve them.

The Kaizen Event is a learning activity that introduces the methodology, trains people within the organisation on how to apply it while delivering tangible results for the stakeholders, the Customer, Employees and Company.

Through Kaizen the organisation will learn to trust and empower its employees to implement change unlocking the creativity and innovation of everyone, hence increasing its flexibility and capability.

**For further information please contact us.**